

# 2018-2019 Training Course Catalog

*Training is Fundamental to Your Success*

## *Physical Address*

**Integrated Support Systems, Inc.**

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**Integrated Support Systems, Inc.**

P.O. Box 1842

Clemson, SC 29633-1842 USA



## Training Course Calendar



### October 2018

22-26 Supportability  
Analysis

29-Nov. 2 Using SLICwave

### March 2019

18-22 Supportability  
Analysis

25-29 Using SLICwave

### April 2019

2-4 SLICwave SA

9-11 SLICwave/S1000D

23-25 Provisioning:  
Concepts, Analysis,  
and Techniques

*To register for an ISS training course, complete the ISS Training Registration Form (PDF) and either email to [training@isscorp.com](mailto:training@isscorp.com) or fax to +1 (864) 654-1286.*

*All course pricing is listed in US Dollars.*

[www.isscorp.com](http://www.isscorp.com)

## Training is Fundamental to Your Success

For over 30 years, Integrated Support Systems, Inc. (ISS) has delivered product life cycle support, product data management (PDM), configuration management (CM), and product collaboration software to our customers in the aerospace and defense industries – worldwide. ISS has developed comprehensive training and technical services to support our customers in the use of ISS software and the fundamental concepts which the software supports.

### ISS Training

Well-trained personnel are critical to the success of every project. Quality training is especially important on projects that have budgetary constraints, limited resources, and changing requirements. Whether you need training on the use of our software, including new features and functionality, or you would like a better understanding of the underlying functional processes behind the software, ISS training will increase your knowledge and efficiency on the job.

ISS training courses are developed and delivered by the same experts who build and support ISS products. Each course provides a distinct balance of lecture, practical exercises, and discussion.

Regularly scheduled courses are held at our facility near Clemson, South Carolina, USA, and are also available to be delivered on-site at a location of your choice.

**Help ensure the continued success of you and your company by making ISS training an integral part of your product supportability planning and budget.**

## Supportability Analysis

(MIL-STD-1388-2B, LMI, GEIA-STD-0007)

5-day; October 22-26, 2018; March 18-22, 2019

### Overview

This course provides fundamental insight into the logistics support analysis (LSA) process. It focuses on the primary current standards that serve as the basis for many LSA programs – GEIA-STD-0007, MIL-STD-1388-2B, and LMI. Additionally, it examines the role of the analysis in Performance Based Logistics (PBL) and spiral programs. The focus of the course is to provide you the necessary insight to produce the appropriate support system for your program. The Supportability Analysis course provides the foundation for using the SLICwave® software.

### Prerequisite

None

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## Using SLICwave®

Current version: v5.3

5-day; October 29-November 2, 2018;  
March 25-29, 2019

### Overview

Using SLICwave® introduces new and existing users to SLICwave® software. If you have a contract using MIL-STD-1388-2B, LMI, PBL, or GEIA-STD-0007, this course will provide you with the fundamental proficiency to use the industry standard product life cycle support information management software. Using SLICwave® combines expert instructor-led sessions and numerous hands-on exercises to introduce features and functionality and promote skill development. Master the productivity enhancing features of SLICwave® through practical use of SLICwave® during the Using SLICwave® training course.

### Prerequisite

Supportability Analysis Training Course *is highly recommended.*

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## SLICwave®/0007

Course Dates: This 3-day course is scheduled upon request. Please contact ISS for details.

### Overview

The SLICwave®/ GEIA-STD-0007 training course builds on your existing knowledge of SLICwave® by focusing on the aspects of SLICwave® that facilitate delivery of GEIA-STD-0007 data and data products. This course is targeted at experienced SLICwave® users that need to master the new tools and features added to SLICwave® in support of the evolving GEIA-STD-0007. Learn “what’s new” in GEIA-STD-0007, the differences between various revisions of the standard, and how to develop and deliver GEIA-STD-0007 compliant data using SLICwave®.

### Prerequisite

Course attendees need a working knowledge of SLICwave® and MIL-STD-1388-2B.

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## SLICwave/S1000D

3-day; April 9-11, 2019

### Overview

The SLICwave/S1000D training course expands upon your existing knowledge of SLICwave and GEIA-STD-0007 by focusing on SLICwave functionalities that facilitate delivery of SPEC S1000D data modules. This course is targeted at experienced SLICwave users that need to repurpose and enhance existing SLICwave LSAR data for use in S1000 data modules. Learn S1000D data module creation, publication, synchronization with common source databases (CSDBs), and how to generate and review S1000D applicability using SLICwave.

### Prerequisite

Course attendees need a working knowledge of SLICwave, GEIA-STD-0007, and SPEC S1000D.

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## Provisioning: Concepts, Analysis & Techniques

3-day; April 23-25, 2019

### Overview

Provisioning: Concepts, Analysis, & Techniques provides instruction to provisioners at all levels. Through a detailed introduction and skilled instruction, you will learn how to improve management and delivery of provisioning contractual requirements. This comprehensive course provides not only theoretical overview, but real-world scenarios, enabling you to improve evaluation and understanding of obstacles and issues that may exist in receiving, maintaining, and submitting provisioning.

### Prerequisite

MIL-STD-1388-2B and/or GEIA-STD-0007 knowledge and experience is required.

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## SLICwave® System Administrator (SA)

3-day; April 2-4, 2019

### Overview

The SLICwave® System Administrator (SA) training course provides instruction for effective maintenance and management of the SLICwave® system. Discover how to achieve optimal performance from the software with the knowledge you gain from this course.

### Prerequisite

None

## Introduction to FMECA and RCM Analysis

*This 3-day course is scheduled upon request. Please contact ISS for details.*

### Overview

The Introduction to FMECA and RCM Analysis training course introduces the concepts of Failure Mode, Effects and Criticality (FMECA) and Reliability Centered Maintenance (RCM). FMECA is engineering analysis that seeks to identify the ways a system can fail and the effects and criticality of those failures. In addition, FMECA determines what corrective maintenance actions will be necessary to rectify the failure. RCM is an engineering analysis that seeks to determine the possibility of preventing failures identified in FMECA. Furthermore, RCM analysis will identify preventative maintenance actions that can be undertaken to keep the failures from occurring.

### Prerequisite

None

## Introduction to CM-L

*This 2-day course is scheduled upon request.  
Please contact ISS for details.*

### Overview

The Introduction to CM-L training course (SLICwave®/CM-L) instructs users in the practice of Configuration Management – Logistics (CM-L) module for SLICwave®. SLICwave®/CM-L is a highly sophisticated module which permits users to perform configuration management (CM) of LSAR data at any time. It also tracks modifications to the LSAR database via in-work partitions and allows users to make prototype alterations to LSAR data while keeping a “baseline” configuration of data intact. This course instructs users in the creation of these in-work partitions, maintenance of the data within these partitions, and updating the baseline configuration using data from a partition.

### Prerequisite

None

*\*Pricing effective as of January 1, 2018*

## ISS Training

<b>Five Day Training</b>	<b>2018</b>	<b>2019</b>
<i>First Person</i>	\$2,490	\$2,580
<i>Each Additional</i>	\$2,380	\$2,470
<b>Three Day Training</b>		
<i>First Person</i>	\$1,700	\$1,760
<i>Each Additional</i>	\$1,630	\$1,690

## ISS On-Site Training

### *Let us bring our courses to you!*

In addition to our regularly scheduled training courses at ISS, all courses are available for on-site training delivery.

ISS on-site training is intended to provide instruction for groups of up to ten (and may be increased to large group at an additional cost). On-site training courses follow the same curriculum presented at ISS – you just choose the location.

***For on-site training course pricing, information, and scheduling, please contact:***

### **Integrated Support Systems, Inc.**

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Email: training@isscorp.com

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78310 MAUREPAS  
FRANCE  
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Fax: +33 (0) 1.34.82.72.99

## Register for an ISS Training Course Today

### Complete an ISS Training Registration Form

Email the form to [training@isscorp.com](mailto:training@isscorp.com) or fax to +1 (864) 654-1286. If you have any questions, please contact an ISS Account Executive at 1-800-528-9185 (U.S. and Canada) or at +1 (864) 654-1284 (all other countries). You can also email your inquiry to [training@isscorp.com](mailto:training@isscorp.com)

### Training Policy Information

#### *Payment*

Full payment is due upon registration. Payments may be remitted via credit card or company check. Credit card payments will be taken over the phone by our Training Coordinator at 1-800-528-9185 (U.S. and Canada) or +1 (864) 654-1284 (all other countries). Company checks must be received two weeks before the course begins unless other arrangements have been approved by ISS.

#### *Training Course Delivery*

We expect to hold classes per the published class schedule. We have found, however, that we can cover course material more quickly, and without degradation of the learning experience, in classes with only a few students. We reserve the right, therefore, to shorten a class by one day based on the number of registered students in the class. Any change in the schedule will be at the discretion of ISS no later than 2 weeks in advance of the course start date. Trainees will be notified promptly of any change in the course delivery dates.

#### *Cancellation / Substitutions by Registrant*

Registered students who cancel more than 14 days prior to the start date of the course will be refunded the training course tuition, less a \$200 administrative fee. If cancellation occurs within 14 days of the start date, the registrant will forfeit 50% of the course tuition.

In lieu of cancellation, the registrant may send a substitute to attend the class. Please notify ISS at least 5 days prior to the start date of the course of your intent to substitute. You can do so by emailing or faxing a training registration form with the substitute registrant's information.

If you have question or concerns regarding our Training Policy, please contact ISS at [training@isscorp.com](mailto:training@isscorp.com), 1-800-528-9185, or +1 (864) 654-1284.



# Training Registration Form

**First & Last Name**

**Job Title**

**Company**

**Address**

**City**

**State / Province**

**Postal Code**

**Country**

**Email Address**

**Phone / Fax**

**Please select training courses.**

**Please select training courses.**

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**Payment Information:** Full payment is due upon registration. Payments may be remitted via credit card or company check. Credit card payments will be taken over the phone by our Training Coordinator at (800) 528-9185 (U.S. and Canada) or +1 (864) 654-1284 (all other countries). Company checks must be received two weeks before the course begins unless other arrangements have been approved by ISS.

**Please select payment method:**

Credit Card (i.e., Visa, MasterCard,  
American Express)

Company Check

**Payment Point of Contact and Contact Number**

**Cancellations and Substitutions:** Cancellations more than 14 days prior the course start date will be refunded the training course tuition, less a \$200 administrative fee. If cancellation occurs within 14 days of the start date, the registrant will forfeit 50% of the course tuition. Substitutions are requested at least 5 days prior to the start date of the training course.

I have read and agree to the [terms & conditions](#)  
for Payments, Cancellations and Substitutions.

I agree

Emergency Point of Contact / Phone Number:

**Form Submission can be made via email at [training@isscorp.com](mailto:training@isscorp.com), or fax to +1 (864) 654-1286.**

**For Office Use Only - Contract ID**